

CRYLLA VALLEY COTTAGES

Access Statement for Crylla Valley Cottages

Introduction

Our self-catering complex consists of a variety of 1, 2, 3 and 4 bedroom cottages and bungalows, totalling thirty-eight in number, set in 18 acres of land. We have tried to provide as much information as possible in this statement, but due to the different aspects of each property you might find it necessary to contact us with your special requirements. We look forward to welcoming you.

Pre-Arrival

- We have a comprehensive website www.cryllacottages.co.uk and are also listed on many other tourism sites on the internet
- Enquiries and bookings can be made via our online booking system, by email, phone (out of hours we have an answering facility) and fax
- The nearest bus stop is located on the A38 main road some 150 metres from our main entrance
- The nearest train station at St Germans is 2.7 miles away
- We offer the facility to hire wheelchairs and other aides and equipment free of charge unless otherwise stated
- We can obtain grocery items for you if you so wish

Arrival and Car Parking Facilities

- Initially registration is at Pine Lodge Reception where you can collect your key, if you will be arriving outside of our normal opening hours alternative arrangements can be made
- At your request we can assist you with unloading your luggage to your cottage
- Each property has a minimum of one allocated parking space and access to overflow car parks for additional parking that might be required
- No.1 Rosewood Cottage, No.8, 9 and 10 Fir Tree Bungalows, Brookside, No.16 and 17 Valley View Cottages and Notter and Lynher Cottages have level parking with a step



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up over the door threshold to access each property. No's 32,33 and 34 woodland Cottages offer level parking and access aswell as wheelchair thresholds to the front and patio doors. All other properties offer parking adjacent to the pavement in front of the cottages. These properties are then accessed via a number of paved steps leading up to the front gate and patio area.

- Parking should be no more than 30 metres away

Main Entrance and reception

- At our main entrance there are a set of automated gates for vehicular access which open as you approach them
- To the side of the main gates is a pedestrian gate with a key code lock number which is supplied with confirmation details when in use
- There is a paved path leading from the parking area to the first of two steps to get into the reception entrance door
- The entrance door is 75cm wide, with a raised threshold of 8cm in height
- Infront of the reception desk, the area has a short pile carpet leading to the shop area with a vinyl floor covering
- Reception desk is set at a height of 103cm and a section at 85cm, information can be provided attached to a clip board if required

Public Areas – General

- Our Ashwood information centre is located on level ground some 25 metres from our main reception, accessed via one step, contained within are clearly labelled leaflets as part of our Tourist information display. Staff are on hand if you cannot reach the leaflets or need information within them explained.
- The Internet room is inside the Ashwood Centre and is accessed via a door and one step down

Public Areas – WC

- One toilet and wash hand basin in reception area



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Individual Property Types

- Our website offers floor layouts of all our properties, this information can be sent to you as paper copy on request

Valley View Cottages (1,2 and 3 Bedrooms)

- Valley View properties offer an open plan kitchen, dining and lounge arrangement with stairs leading to the bedrooms.
- Parking is directly below the property with stepped access up to the front patio area and one step into the property (with the exception of no's 16 and 17 that have level parking).

Open Plan Kitchen Lounge Diner

- Access is via the entrance door (80cm wide) the lounge and dining area have a short twist pile carpet
- Dining Table (moveable side to side)– legs on each corner with extension section as required
- Free space designed around table and walls is 95cm
- Chairs (all moveable) – 5,7 and 9 chairs with padded seat which have no arms
- Lounge area has the required moveable soft seating with free space allowed around, a coffee table is provided with a reading lamp and there is a moveable rug in the centre of the lounge area.
- TV provided with remote control (also available are DVD, VHS video)
- The first floor bedrooms are accessed via the stairs from the lounge, baby gates are fitted in some properties and available on request throughout
- The kitchen area has a non slip tiled floor
- Worktop height is set at 90cm
- All appliances are easily accessed, the washer dryer is front loading



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Wash facilities

- 1 bed – Bathroom on first floor with either bath with shower over and wc/wash hand basin or bath with single shower cubicle and wash hand basin and separate wc. Grab rails over baths are provided.
- 2 bed – wc/wash hand basin provided on ground floor accessed via 80cm wide door onto vinyl floor covering. Bathroom on first floor with bath with shower over and wc/wash hand basin. Grab rails over baths are provided.
- 3 bed – wc/wash hand basin and shower cubicle provided on ground floor accessed via 80cm wide door onto vinyl floor covering. Bathroom on first floor with bath with shower over and wc/wash hand basin. Grab rails over baths are provided.
- All toilets seats are set at a height of 40cm
- Wash hand basins are set at 80cm high to top edge, hot and cold taps are clearly identifiable.

Bedrooms

- The stairs leading to the first floor have a handrail on one side and 12 steps.
- All bedrooms are accessed via 80cm wide doors short twist pile carpet continuing from hall stairs and landing into the bedroom area
- Bed heights 48cm floor to top of mattress. Height can be raised if advised before arrival.
- Beds are movable if more space is required.
- 1 bed – Large double bedroom with 5ft orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 1.2 metres. Bedside tables to either side of the bed with either reading lamps or spotlights over the bed controlled by switch to either side of headboard.
- 2 bed – Large double bedroom with 5ft orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 1.2 metres. Bedside tables to either side of the bed with either reading lamps or spotlights over the bed controlled by switch to either side



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of headboard. Twin room with two 3ft singles divan sets dressed as main bedroom

- 3 bed – Large double bedroom with 5ft orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 1.2 metres. Bedside tables to either side of the bed with either reading lamps or spotlights over the bed controlled by switch to either side of headboard. 1st Twin room with two 3ft singles divan sets dressed as main bedroom. 2nd Twin room with two 3ft singles divan sets dressed as main bedroom

Rosewood Cottages (3 Bedrooms)

- These properties offer an open plan kitchen/ diner and separate lounge arrangement with stairs leading to the bedrooms.
- Parking is directly below the property with stepped access up to the front patio area and one step into the property (with the exception of no.1 that has level parking).

Open Plan Kitchen Diner

- Access is via the entrance door (80cm wide) the Kitchen and dining area have a non slip tiled floor
- Dining Table (moveable side to side)– legs on each corner with extension section as required
- Free space designed around table and walls is 95cm
- Chairs (all moveable) – 6 chairs with firm seat which have no arms
- All appliances are easily accessed, the seperate washer and dryer are front loading
- Worktop height is set at 90cm

Lounge

- Lounge area has the required moveable soft seating with free space allowed around, a coffee table is provided with a reading lamp.



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- TV provided with remote control and, DVD player with remote control is also provided
 - The first floor bedrooms are accessed via the stairs from the lounge, 12 steps with two turns right, baby gates are fitted top and bottom.

Wash facilities

- Ground floor shower room accessed via 80cm wide door, small step into 76cm² shower tray, wc and wash hand basin provided.
- The main bathroom is on the first floor, having a vinyl floor finish with whirlpool bath with shower handset. Toilet and wash hand basin provided.
- All toilets seats are set at a height of 40cm
- Wash hand basins are set at 80cm high to top edge

Bedrooms

- The stairs leading to the first floor have a handrail on one side
- All bedrooms are accessed via 80cm wide doors short twist pile carpet continuing from hall stairs and landing into the bedroom area
- Bed heights 48cm floor to top of mattress. Height can be raised if advised before arrival.
- Beds are movable if more space is required.
- Large double bedroom with 5ft orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 1.2 metres. Bedside tables to either side of the bed with spotlights over the bed controlled by switch to either side of headboard.
- 1st Twin room with two 3ft singles divan sets dressed as main bedroom, these can be zip and linked. 2nd Twin room with two 3ft singles divan sets dressed as main bedroom, with bedside table and lamp in between.

Stable Cottage (3 Bedrooms)

- This property offers an open plan kitchen/ diner and separate lounge arrangement with stairs leading to the bedrooms



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- Parking is directly to the side of the properties patio area with level access
 - The front door has one step over the threshold into a hall area which in turn has one step up into either the lounge or the kitchen area

Open Plan Kitchen Diner

- Access is via the entrance door (80cm wide) the Kitchen and dining area has a non slip tiled floor. There is a back door which has one step up to it
- Dining Table (moveable side to side)– legs on each corner with extension section as required
- Free space designed around table and walls is 95cm
- Chairs (all moveable) – 6 chairs with firm seat which have no arms
- All appliances are easily accessed, the separate washer and dryer are front loading
- Worktop height is set at 90cm

Lounge

- Lounge area has the required moveable soft seating with free space allowed around, a coffee table is provided with a reading lamp to the side of one sofa.
- There are a set of French Doors leading out to the paved patio area, there is a slightly raised threshold to cross
- TV provided with remote control and, DVD player with remote control is also provided
- The first floor bedrooms are accessed via the hallway stairs from the lounge, 12 steps, baby gates are fitted top and bottom

Wash facilities

- Ground floor bathroom accessed via 80cm wide door, wc and wash hand basin provided, vinyl floor covering.
- Shower room on the first floor, having a vinyl floor finish. Toilet and wash hand



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basin provided

- Ensuite to main bedroom, having a vinyl floor finish with whirlpool bath and separate shower cubicle with 80cm shower tray. Toilet and wash hand basin provided
- All toilets seats are set at a height of 40cm
- Wash hand basins are set at 80cm high to top edge

Bedrooms

- The stairs leading to the first floor have a handrail on one side
- All bedrooms are accessed via 80cm wide doors short twist pile carpet continuing from hall stairs and landing into the bedroom area
- Bed heights 48cm floor to top of mattress. Height can be raised if advised before arrival.
- Beds are movable if more space is required.
- Large double bedroom with 5ft orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 1.2 metres. Bedside tables to either side of the bed with spotlights over the bed controlled by switch to either side of headboard.
- 1st Twin room with two 3ft singles divan sets dressed as main bedroom, these can be zip and linked. 2nd Twin room with two 3ft singles divan sets dressed as main bedroom, with bedside table and lamp in between.

Woodland Cottages (4 Bedrooms)

- Offering an open plan kitchen, dining and lounge arrangement and a ground floor bedroom. Stairs lead to three bedrooms (one ensuite) and a family bathroom on the first floor
- Parking is directly in front of the properties with level access up to the front door and its level threshold.



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Open Plan Kitchen Lounge Diner

- Access is via the entrance door (80cm wide) the lounge and dining area have a short twist pile carpet
- Dining Table (moveable side to side)– legs on each corner with extension section as required
- Free space designed around table and walls is 95cm
- Chairs (all moveable) – 8 chairs with wood seat which have no arms
- Lounge area has the required soft seating with freespace allowed around, a coffee table is provided with a reading lamp and there is a moveable rug in the centre of the lounge area.
- TV provided with remote control (also available are DVD, VHS video)
- The first floor bedrooms are accessed via the stairs from the lounge, baby gates are fitted top and bottom
- The kitchen area has a non slip tiled floor
- Worktop height is set at 90cm
- All appliances are easily accessed, the washer dryer is front loading

Wash facilities

- Directly opposite the ground floor bedroom is a fully equipped disabled user wet room with wheelchair access shower cubicle and grab rails. Includes WC with grab rails
- The Master Bedroom has an ensuite with a 120cm wide single access shower cubicle, WC and wash hand basin
- The family bathroom consists of a 120cm wide single access shower cubicle, a whirlpool bath, WC and wash hand basin
- All toilet seats are set at a height of 40cm
- Wash hand basins are set at 80cm high to top edge, hot and cold taps are clearly identifiable.



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Bedrooms

- There is a twin bedroom on the ground floor which can also be set as a single or double as required to suit able bodied, wheelchair users or the less able
- The stairs leading to the first floor have a handrails on one side and 12 steps.
- All bedrooms are accessed via 80cm wide doors short twist pile carpet continuing from hall stairs and landing into the bedroom area
- Bed heights 48cm floor to top of mattress. Height can be raised if advised before arrival.
- Beds are movable if more space is required.
- Large double bedroom with 5ft orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 1.2 metres. Bedside tables to either side of the bed with either reading lamps or spotlights over the bed controlled by switch to either side of headboard.

Riverside Cottages

- Riverside Cottages offer an open plan kitchen, dining and lounge arrangement with stairs leading to the bedrooms.
- Parking is in front of the property with level access to the front door which has one step up and an 8cm high threshold to cross

Open Plan Kitchen Lounge Diner

- Access is via the hallway door (80cm wide) the lounge and dining area have a short twist pile carpet
- Dining Table (moveable side to side)– legs on each corner with extension section as required
- Free space designed around table and walls is 95cm
- Chairs (all moveable) – 6 chairs with padded seat covers which have no arms
- Lounge area has the required moveable soft seating with freespace allowed around, a coffee table is provided with a reading lamp and there is a moveable rug in the centre of the lounge area.



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- TV provided with remote control (also available are DVD, VHS video)
 - The first floor bedrooms are accessed via the stairs from the lounge, 12 steps, baby gates are fitted on request
 - The kitchen area has a non slip tiled floor
 - Worktop height is set at 90cm
 - All appliances are easily accessed, the washer dryer is front loading

Wash facilities

- Bathroom on first floor with bath with shower over and wc/wash hand basin. A grab rail over the bath is provided.
- The toilet seat is set at a height of 40cm
- The wash hand basin is set at 80cm high to top edge, hot and cold taps are clearly identifiable.

Bedrooms

- The stairs leading to the first floor have a handrail on one side and 12 steps.
- All bedrooms are accessed via 80cm wide doors short twist pile carpet continuing from hall stairs and landing into the bedroom area
- Bed heights 48cm floor to top of mattress. Height can be raised if advised before arrival.
- Beds are movable if more space is required.
- Double bedroom with 4ft 6" orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 65cm. Bedside tables to either side of the bed with reading lamp
- Twin room with two 3ft singles beds that can be put into bunk beds, dressed as main bedroom



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Brookside Villa

- Brookside Villa offers an open plan kitchen and lounge arrangement with stairs leading down to the bedrooms. A separate Dining room leads off of the kitchen area
- Parking is to the side of the property with level access to the front door which has one step up

Open Plan Kitchen/Lounge and Dining room

- The lounge and dining area have a short twist pile carpet
- Dining Table (moveable side to side)– legs on each corner with extension section as required
- Free space designed around table
- Chairs (all moveable) – 6 chairs with padded seat covers which have no arms
- Lounge area has the required moveable soft seating with free space allowed around, a coffee table is provided with a reading lamp and there is a moveable rug in the centre of the lounge area.
- TV provided with remote control (also available are DVD, VHS video)
- The lower ground floor bedrooms are accessed via the stairs from the lounge, 12 steps and one turn, a baby gate is fitted
- The kitchen area has a non slip vinyl floor
- Worktop height is set at 90cm
- All appliances are easily accessed, laundry facilities are via the communal on site laundry

Wash facilities

- Bathroom on lower ground floor with bath with shower over and wc/wash hand basin. A grab rail over the bath is provided.
- The toilet seat is set at a height of 40cm
- The wash hand basin is set at 80cm high to top edge, hot and cold taps are clearly identifiable.



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Bedrooms

- All bedrooms are accessed via 80cm wide doors short twist pile carpet continuing from hall stairs and landing into the bedroom area
- Bed heights 48cm floor to top of mattress. Height can be raised if advised before arrival.
- Beds are movable if more space is required.
- Double bedroom with 4ft 6" orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 120cm.
- Twin room with two 3ft singles beds that can be put into bunk beds, dressed as main bedroom

Fir Tree Bungalows

- Fir Tree bungalows offer an open plan kitchen, dining and lounge arrangement. The bedroom has an en-suite bathroom
- Parking is to the side of the property with level access to the front door which has one step up

Open Plan Kitchen/Lounge and Dining room

- The lounge and dining area have a short twist pile carpet
- Dining Table (moveable side to side)– legs on each corner with extension section as required
- Free space designed around table
- Chairs (all moveable) – 4 chairs with padded seat covers which have no arms
- Lounge area has the required moveable soft seating with freespace allowed around, a coffee table is provided with a reading lamp and there is a moveable rug in the centre of the lounge area.
- TV provided with remote control (also available are DVD, VHS video)
- The ground floor bedroom is accessed via the door leading in from the lounge



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area (8cm wide)

- The kitchen area has a non slip vinyl floor
- Worktop height is set at 90cm
- All appliances are easily accessed, laundry facilities are via the communal on site laundry

Wash facilities

- En-suite bathroom with bath with shower over and wc/wash hand basin. A grab rail over the bath is provided.
- The toilet seat is set at a height of 40cm
- The wash hand basin is set at 80cm high to top edge, hot and cold taps are clearly identifiable.

Bedroom

- Accessed via 80cm wide door, short twist pile carpet continuing from lounge into the bedroom area
- Double bedroom with 5ft orthopaedic divan, polyester/cotton duvets and pillows with poly-cotton bed dressings. Largest transfer space available to side of bed is 65cm
- Bed height 48cm floor to top of mattress. Height can be raised if advised before arrival.
- Bed is movable if more space is required.

Outdoor Facilities

- Access to children's play area on a slightly sloping lawn. A separate play park has level access onto bark chipped area with swings, climbing frame and slide.



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Grounds and Gardens

- All kept to a high standard with shrubs trimmed back regularly where necessary around points of access to cottages
- Lawned areas are regularly mown

Additional Information

- Information folder is produced in size 14 font (can be increased on request)
- Light switches and power points at a sensible height to reach from sitting and standing position.
- Good mobile phone reception
- Some assistance aids are supplied for guests who suffer from dexterity problems e.g. arthritis. We provide large cutlery, plug attachments (to aid use of plugs), key attachment to aid with operating locked doors, easy use utensils in kitchen e.g. can opener, scissors

Contact Information

- Address: Crylla Valley Cottages, Notter Bridge, Saltash, Cornwall, PL12 4RN
- Telephone: 01752 851133
Fax: 01752 851666
Email: stay@cryllacottages.co.uk
Website: www.cryllacottages.co.uk
Hours of operation: Phones – 08:00 – 18:00; Monday – Saturday.

We welcome your feedback to help us continuously improve if you have any comments please phone 01752 851133 or email stay@cryllacottages.co.uk

